

Jak registrovat záruku notebooků Lenovo

V první řadě doporučuji mít ofocený štítek ze zadní strany NB!

E-mailem z ATC nebo od jiného distributora dostanete informace ke carepacku kde jsou důležité pouze dva parametry (zvýrazněné červeně):

Order Number: 4310674670

Order Item: 10

Order Date: 20140117

Customer PO: NO14017541

Authorization code: LCZ04W760431M43PR5

PIN: 020153

Part Number: 04W7604

Part Description: 2 YR Customer Carry In

Quantity: 1.000

Další co budete potřebovat je S/N notebooku a Machine type:

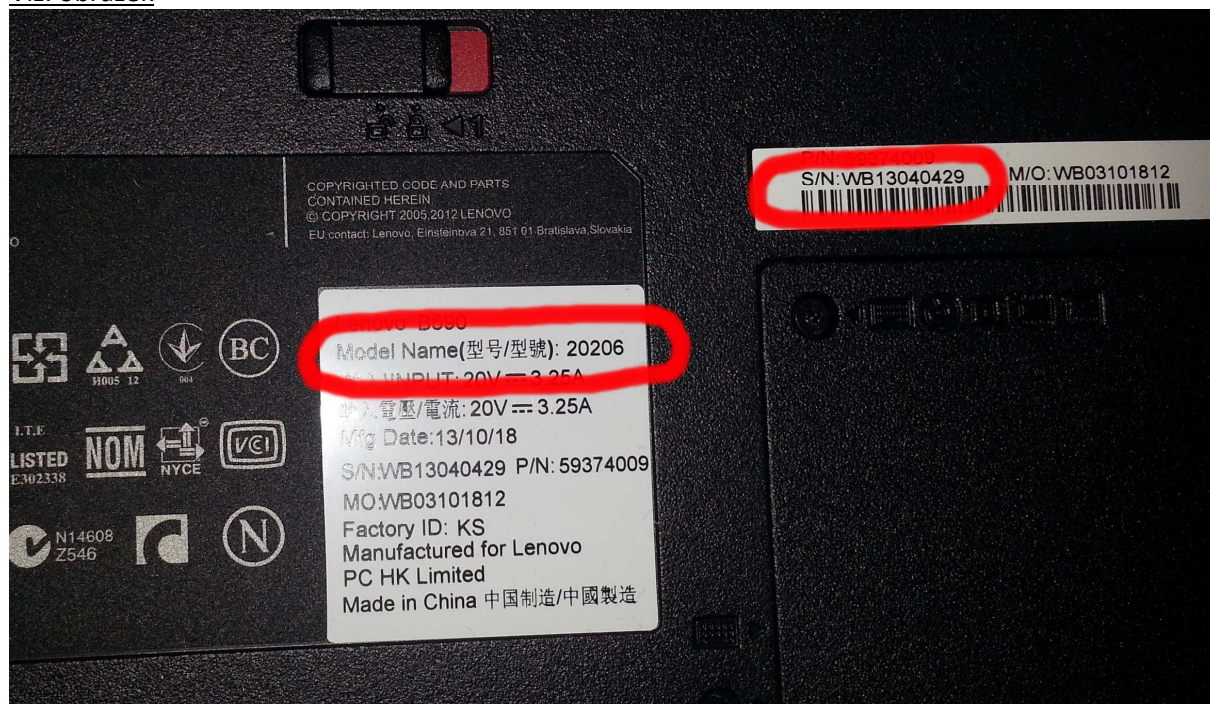
POZOR S/N notebooku je na ATC či jinde ve tvaru který web nebere. Musíte opsat S/N přímo z NB a nebo je to zpravidla deset znaků od konce z uváděného sériového čísla tj. např.:

S/N: 1S59374009**WB13040429** (DŮLEŽITÉ JE POUZE WB13040429)

Machine type je to samé jako je na notebooku Model name, pozor opět není tak jednoduché, jsou to první 4 čísla např.:

Model name: 20206 a to co potřebujete k registraci bude pravděpodobně **2020**

Viz. obrázek



Druhý krok je samotná registrace na:

<https://csp.lenovo.com/irj/portal/anonymous/selfregistration>

Service Registration

If you have already purchased a Lenovo Service Offering which contains a Service Authorization Code, please enter the Authorization Code and PIN below and click the Submit button.

Offering Details

Auth Code: *

Pin: *

*Denotes Required Field

NEW WORLD. NEW THINKING. [Lenovo Home](#)

Po vložení Auth. Code a Pin se již vyplní na další stránce pouze S/N a Machine type notebooku. Další informace k vyplnění nejsou potřebné.

Ověřit záruku a její prodloužení je možné na stránce:

http://support.lenovo.com/en_US/product-service/warranty-status/default.page

lenovo WHO DO.

Drivers & Software | Guides & Manuals | Diagnose & Fix | **Warranty & Services** | Parts | Accessories | Contact Support

Home > Support > Warranty & Services > Check Warranty Status

WARRANTY SERVICES

For Smartphone and Android Tablet users, please [click here](#) for warranty lookup

For Network Storage product users, please [click here](#) for warranty lookup

For multiple systems warranty lookup, click here.

Enter system information to get the warranty status.

Serial Number : *

* Required field

For THINK-branded product users, please key in your Machine Type as well

Machine Type :

How do I find the Serial Number or Machine Type?
[Warranty Lookup - Help](#) **NEW!**

Additional Warranty Resources :

- [Extend or Upgrade your warranty](#)
- [Warranty Service Policies](#)
- [For batch query click here](#)
- [International Warranty Services \(WYS\)](#)
- [Parts Lookup](#)
- [Find a Service Provider](#)

lenovo EMC
NETWORK STORAGE
SUPPORT CENTER
 PKX DESKTOP

**WARRANTY EXTENSIONS
AND UPGRADES**
lenovo. FOR THOSE WHO DO.

**ACCIDENTAL DAMAGE
PROTECTION**
lenovo. FOR THOSE WHO DO.

Platná záruka a její prodloužení vypadá takto:

The screenshot shows the Lenovo website's warranty status page. The navigation bar includes 'Drivers & Software', 'Guides & Manuals', 'Diagnose & Fix', 'Warranty & Services', 'Parts', 'Accessories', and 'Contact Support'. The breadcrumb trail is 'Home > Support > Warranty & Services > Check Warranty Status'. The main content area is divided into several sections:

- For multiple systems warranty lookup, click here.**
- Product Information:**

Product ID: 59374009	Type-Model: 3761-N/A	Serial number: WB13040429
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- Location:** Czech
- Expiration date:** 2016-01-09
- Description:** 2yr limited warranty with Mail-in Service or Carry-in Service. Under Mail-in or Carry-in service, your product will be repaired or exchanged at a designated service center, with shipping arranged for and paid by you. For Mail-in Service, the product will be returned to you at Lenovo's expense, unless specified otherwise. Customers may call their local service center for more information.
- Services and upgrades applied to this system:**
 - Base Warranty:**

Start Date: 2014-01-10	End Date: 2015-01-09	Warranty: 12C	Active
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Description: This product has a one year limited warranty and is entitled to parts, labor and carry-in repair service. In some countries, courier service will be provided. Many parts can also be delivered to you using the Customer Replaceable Unit (CRU) method.
 - Upgrade:**

Start Date: 2014-01-10	End Date: 2016-01-09	Warranty: TDI	Active
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Description: 2yr limited warranty with Mail-in Service or Carry-in Service. Under Mail-in or Carry-in service, your product will be repaired or exchanged at a designated service center, with shipping arranged for and paid by you. For Mail-in Service, the product will be returned to you at Lenovo's expense, unless specified otherwise. Customers may call their local service center for more information.
- Additional Warranty Resources:**
 - Extend or Upgrade your warranty
 - Warranty Service Policies
 - For batch query click here
 - International Warranty Services (IWS)
 - Parts Lookup
 - Find a Service Provider
- Advertisements:** Two banners for 'WARRANTY EXTENSIONS AND UPGRADES' and 'ACCIDENTAL DAMAGE PROTECTION' with the slogan 'lenovo FOR THOSE WHO DO.' and a 'BUY NOW' button.
- Navigation Sidebar:** Includes 'SELECT' with icons for Drivers, Guides, Diagnose, Warranty, Parts, Accessories, and 'DRIVE' with links for Support, Driver, Drivers, and Newly. Below are 'SOLUTIONS' (Assist, Popular, Micros, Self-Diagnosis) and 'COMMUNITY' (Knowledge, Comments).

Pokud vám něco nefunguje můžete to již řešit pouze s produkt managerem pro LENOVO.